

Carta Trámite

19 de enero de 2023

A: Todos los proveedores Contratados por First Medical Health Plan, Inc. para el Plan Vital, Región Única.

Re: Carta Circular 2023-0118-1 relacionada a Red de proveedores abierta en el Plan Vital

Estimado(a) Proveedor(a):

Reciba un cordial saludo de parte de First Medical Health Plan, Inc., (FMHP).

Adjunto a este comunicado encontrará la Carta Circular 2023-0118-1 de la Administración de Seguros de Salud (ASES).

A través de esta Carta Circular, la ASES informa que, a partir del 1 de enero de 2023 se implementó el requisito de mantener abierta la Red de Proveedores de los MCOs a todos los proveedores que cumplan con los estándares de credencialización y acepten los términos y condiciones contractuales ofrecidos por FMHP y/o los subcontratistas de FMHP.

Para detalles específicos, sobre la información provista por la ASES, le exhortamos a leer detenidamente Carta Circular 2023-0118-1 Red de Proveedores abierta en el Plan Vital.

Si usted tiene alguna pregunta relacionada a este comunicado y/o necesita información adicional, siéntase en la libertad de comunicarse con nuestro Centro de Servicio al Proveedor al número libre de cargos 1-844-347-7802 de lunes a viernes de 7:00 a.m. a 7:00 p.m. También, puede acceder a nuestra página electrónica www.firstmedicalvital.com.

Cordialmente,

Departamento de Servicio al Proveedor
International Medical Card, Inc. Red de Proveedores
First Medical Health Plan, Inc.



CIRCULAR LETTER 2023-0118-1

January 18, 2023

To: Managed Care Organizations (MCOs) contracted by the Puerto Rico Health Insurance Administration (PRHIA) under the Vital Program, Primary Medical Groups, Primary Care Physicians, Specialists and Sub-Specialists, and Participating Providers

Re: Vital Program open provider network

In response to the issues faced by the local public health sector, the Vital Program agreements between the Puerto Rico Health Insurance Administration (PRHIA) and the Managed Care Organizations (MCOs) that came into effect on January 1, 2023, implemented various initiatives destined to ameliorate any detrimental impacts presented by negative circumstances. One such measure is the requirement that MCOs must open their provider network to all providers who agree to accept the contractual terms and conditions that are offered by the MCO and/or the MCOs' subcontractors.

As part of the PRHIA-MCO agreements, MCOs are compelled to enroll all eligible and willing providers within their network. Section 9.1.1.9 of the Agreements requires MCOs to contract with any Provider that satisfies Contractor's credentialing standards and agrees to the terms of the Provider Contract. Furthermore, Section 9.1.1.4 of the Agreement states that "[u]pon declining to include a Provider or group of Providers that have requested inclusion in the Contractor's General Network, the Contractor shall give the affected Provider(s) written notice explaining the reason for its decision".

PRHIA issues this Circular Letter to urge MCO compliance with the mentioned contractual requirements.

We remind MCOs that, in accordance with Articles 19 and 20 of the Vital Program contract, the agency has the right to issue sanctions and penalties if MCOs fail to comply with any of the obligations under the agreements.

Sincerely,

Edna Y. Marín Ramos, MA
Executive Director

c. Roxanna K. Rosario-Serrano, BHE, MS
Deputy Executive Director

Giovanni A. Maysonet Cabrera, Esq.
Interim Deputy Compliance Officer